

Production and tracking of tangible mail items using electronic email systems

Patent Number: NZ501847
Publication date: 2002-04-26
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Requested Patent: NZ501847
Application Number: NZ19990501847 19991216
Priority Number(s): NZ19990501847 19991216
IPC Classification: G06F17/60; G06F19/00
EC Classification:
Equivalents:

Abstract

A hybrid mail system where an electronic mail form is created at the user's computer and transmitted via the Internet to an output computer where the mail is produced in a physical form. Status information for each mail item is determined at the output computer and the information is transmitted back to the user where the user can track the processing of the items. The user can control the production process and send instructions to cancel the delivery of a mail item.

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